

## CASE STUDY

### CDP Support (formerly the Carbon Disclosure Project)

#### Client Requirements

Optimise CDP response and respective scores for Climate Change and Water Security Support team in navigating CDP's extensive 2024 update, integrating previous questionnaires into one and incorporating new CSRD-aligned reporting requirements, e.g. impacts and dependencies  
Pre-submission of scoring checks  
Support the analysis of results and identify any potential appeals

#### Our Approach

CDP response evaluated and scored using our proprietary assessment tool, Cascade, during the submission window for both Water Security and Climate Change

Score broken down by category (e.g., Business Strategy, Targets) and scoring level (e.g., Disclosure, Awareness etc.) and delivered alongside question-specific feedback, including advice on response tactics, in line with the CDP Scoring Methodology and Guidance

Supported client with incorporating feedback and rescored the responses to arrive at final score predictions

#### Outcome & Deliverables

In the first year of engagement, 2023, CEN supported Coats to improve its CDP Climate Change rating to a 'B' from a 'B-', whilst maintaining a 'B' in Water Security

In 2024, Coats achieved its highest scores in the 10+ years it has been completing the CDP questionnaire, including an improved 'A-' in Water Security, reflecting its position on water stewardship, and maintained a 'B' rating in Climate Change

The client was provided recommendations for improvements in next year's response